## Since 1914

## MANAGEMENT SYSTEM POLICY TORRES Y RIBELLES, S.A.

TYR. POLÍTICA

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The Management of Torres y Ribelles S.A. establishes this Quality and Food Safety Policy in order to give some answers to the expectations of our customers and to our internal requirements, therefore Torres y Ribelles assumes the following commitments:

- ▶ To ensure that this policy is well spread and understood by all the levels of the Organization.
- To plan and develop the activities in order to satisfy our customers, and to guarantee the harmlessness of the produced products, especially concerning to:
  - Increase the level of the food safety of the products / customers' needs from the Organization.
  - Accomplish the best adaptation of the customers' needs during the different processes of the manufacturing.
  - Establish and incorporate necessary measures to reduce the complaints from our clients.
  - Ensure the full compliance of legislation and regulation which can affect the products and the production activities in Torres y Ribelles, S.A.
  - Provide full guarantees for all products manufactured in terms of safety, quality, authenticity and legality.
- Promote, implement, maintain, and improve continuously the food safety culture at all levels of the organization.
- Establish the necessary measures to prevent fraud food in all products manufactured in the organization.
- The necessary measures will be implemented to guarantee our ability to satisfy our customers and reach our own targets, and we will establish the consecutive improvements of the system.
- ▶ We will establish an environment which can be good for technical improvements of our staff, including any kind of training and all the necessary measures to ensure the achievement of the targets.
- The necessary resources will be provided to maintain, both the external and internal communications, necessary to ensure compliance with all the points included in this policy.
- Demonstrating our commitment to addressing food loss and waste by providing the organization with the necessary resources to eliminate or reduce it, to the extent possible.
- ▶ To review this document in order to maintain the adaptation continuously.

Approved by General Manager March 2025